

EVENT HISTORY WITH COMMENTS

Name: Kelly MacNeal v Lalezarian Properties LLC; Frank Lalezarian; Kevin Lalezarian; Maestro West Chelsea SPE LLC; Arine Gebian; Gerald Farr (1)

Complaint ID	Complaint Code	Date Filed	Investigating Office	HRS
10224994	23-H-D-H	4/10/2023	Housing Investigation Un Chelsea L. John	

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Events (10)

Unit: Regional
 Type: Complaint Filed
 SubType:
 Date: Mon 4/10/2023
 Status: Completed
 Date Completed: 4/28/2023
 Comments:

Unit: Regional
 Type: Serve Complaint on Respondent
 SubType:
 Date: Mon 4/10/2023
 Status: Cancelled
 Date Completed:
 Comments:

Unit: Regional
 Type: Complainant Contact
 SubType: Telephone
 Date: Mon 5/1/2023
 Status: Completed
 Date Completed: 5/2/2023
 Comments: @9:03 Cp called from T: 917/██████ to say: she is experiencing a "lot of pain and does not know how long she can go on" concerning her experiences with the Rs.

She wanted to know if case could be expedited. I told her we are short staffed and backlogged. I also told her that I am not sure about expediting case assignment, but I would direct her concerns to Chelsea J.

She has no email.

Unit: Regional
 Type: Complainant Contact
 SubType: Telephone
 Date: Tue 5/2/2023
 Status: Completed
 Date Completed: 5/2/2023
 Comments: 10:40 Cp called from T: 917/██████ to say: she is pleading for someone to help her. She even mentioned that she was on a suicide watch April of 2022. She had to have a welfare check because her "neighbors have abused her" and called her names. She previously was in a market rate apartment but lost it and had to go to a shelter. She is in a disability apartment.

I assured Cp that I would pass her message along again to Ms. Chelsea J to see if case could be expedited.

Unit: Regional
 Type: Non-Party Contact
 SubType: Telephone
 Date: Tue 5/2/2023
 Status: Completed
 Date Completed: 5/2/2023
 Comments: 05/02/23 at 4:30 PM: CJ called 10th Precinct at (212) 741-8211 to request a welfare check for Cp. Operator took down information and confirmed that they would send a car over today. CJ provided call-back number.

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Events (10)

Unit: Regional

Type: Complainant Contact

SubType: Telephone

Date: Wed 5/3/2023

Status: Completed

Date Completed: 5/3/2023

Comments: @ 9:00 Cp called from T: 917 [REDACTED] to express concerns as to why a welfare check was done for her yesterday evening. She reiterated that "neighbors have abused her" and called her names. She wanted to know when someone from the Division would "help" her.

I tried reminding her of yesterday morning's frantic call. She mentioned that she was on a suicide watch April of 2022 and expressed that she "did not know how much more she could take." I tried to assure her that we were worried about her and did not mean to "traumatize" her.

I assured Cp that I did pass her message along again to Ms. Chelsea J. But case could not be expedited because of short-staff and backlog of cases.

Unit: Regional

Type: Complainant Contact

SubType: Telephone

Date: Wed 5/3/2023

Status: Completed

Date Completed: 5/3/2023

Comments: @ 9:15 Chelsea J. came to the phone to speak with Cp (email: macnificent2016@gmail.com).

Cp revealed that she has a: chemical sensitivity] - migraines and TBI. Neighbors vape from 11:00pm-8:00am daily. She feels harassed and was called a "b-word".

Chelsea J restated to Cp that she needed to be patient and explained the process. Cp mentioned that she is suing CCHR.

Chelsea J offered Reasonable Accommodation as an option for the TBI. She asked Cp to let us know when she is ready to tell us.

Unit: Regional

Type: Void

SubType:

Date: Wed 5/17/2023

Status: Completed

Date Completed: 5/17/2023

Comments: same case as 10224864

Unit: All

Type: Determination Due Date

SubType:

Date: Fri 10/6/2023

Status: Pending

Date Completed:

Comments:

Unit: All

Type: Commissioner's Order Due Date

SubType:

Date: Mon 6/24/2024

Status: Pending

Date Completed:

Comments:

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Report complete. Number of main records listed: 1